

Privacy Policy for PlaySpanish

At PlaySpanish, we respect your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and keep your data safe when you interact with us.

1. Information We Collect

We may collect the following information when you book a class, contact us, or visit our website:

- Your name and contact details (e.g., email, phone number).
- Your child's name and age (to place them in the correct session).
- Payment information (processed securely through third-party providers).
- Any messages or enquiries you send us.

2. How We Use Your Information

We use your information to:

- Process your bookings and payments.
- Send you class details, updates, or changes.
- Respond to your questions and enquiries.
- Improve our services and sessions.

We will **never** sell or share your information with third parties for marketing purposes.

3. Legal Basis for Processing

We process your information because it is necessary for:

- Fulfilling our contract with you (e.g., delivering booked classes).
- Meeting our legal obligations (e.g., record keeping).
- Our legitimate interest in running and improving PlaySpanish services.

4. Data Retention

We will only keep your information for as long as needed to provide our services and meet legal requirements.

5. Your Rights

Under UK data protection law, you have the right to:

- Access the personal data we hold about you.

- Request corrections or deletions.
- Object to or restrict certain types of processing.
- Withdraw consent where processing is based on consent.

To exercise your rights, please contact us at weareplayspanish@gmail.com

6. Security

We take reasonable steps to keep your data secure and protect it from unauthorised access or disclosure.

7. Contact Us

If you have any questions about this Privacy Policy or how we handle your information, please contact us at:

Email:weareplayspanish@gmail.com