

Postpartum Doulas UK CIC

Privacy Policy

Last updated: October 2025

At Postpartum Doulas UK CIC, we care deeply about your privacy and are committed to protecting your personal information. This policy explains how we collect, use, and safeguard your data in line with the UK General Data Protection Regulation (GDPR).

1. Who we are
Postpartum Doulas UK CIC provides postpartum, doula, and family support services across the UK. Our website is currently under construction. You can contact us at:

postpartumhomehelp@outlook.com

2. Information we collect
We collect information necessary to deliver our services and process bookings, including names, contact details, service preferences, payment details (via Stripe, Happity, Klarna, and Clearpay), and any voluntarily shared wellbeing information. We never sell or share data for marketing.

3. How we collect your data

Through bookings, payments, contact via email or social media, and participation in our services.

4. How we use your information

To process bookings, provide support, communicate about services, and maintain records as required by law.

5. Payments and third-party processors
We use Stripe, Happity, Klarna, and Clearpay. Financial information is handled directly by these providers; we do not access or store your full payment details.

6. Data retention
We retain information only as long as necessary for service delivery and legal compliance, after which it is securely deleted.

7. Your rights

You may access, correct, delete, or restrict the use of your data at any time by contacting postpartumhomehelp@outlook.com.

8. Security

We take all reasonable steps to keep data secure and confidential.

9. Updates
This policy may be updated periodically; the latest version will always be available upon request.