



Privacy Policy – Crowborough Singing Mamas

We take your privacy seriously. Here's how we handle your information when you book and attend our sessions:

What we collect:

- Parent/carer name, address, email, phone number
- Child's name, age, and any relevant medical/allergy info
- Payment info (processed securely via Happity/Stripe)
- Photos/videos for marketing only with your consent

How we use it:

- Manage bookings and attendance
- Contact you about sessions, cancellations, or important info
- Keep children safe (e.g., allergies, medical needs)
- Share photos/videos for marketing only if you consent

Sharing your data:

- We don't sell your data.
- We may share with Happity for bookings/payments and emergency services if needed.

How long we keep it:

- Booking/attendance records: 2 years
- Marketing contacts: until you unsubscribe
- Photos/videos: until consent is withdrawn

Your rights:

You can access, correct, or ask us to delete your data. You can also withdraw consent for marketing or photos at any time.

Questions:

Contact Sarah Ravenscroft, Group Leader at
sarah.crowborough.singingmamas@gmail.com or 07909903366.