



Fidget and Spin Private Policy

Who We Are

Fidget and Spin is a sensory stay-and-play club for children aged 2–6, based in Brighton & Hove.

Website: <https://www.fidgetandspin.com>

Contact: info@fidgetandspin.com.

What Personal Data We Collect

We may collect the following data through our website, booking forms, or membership platform:

1. Parent/carer name
2. Email address
3. Child's name and age
4. Emergency contact info
5. Child's preferences or needs (e.g., dislikes loud noise, non-verbal, sensory sensitivities)
6. Booking and session history
7. Payment details (handled securely via Stripe)
8. Marketing Preferences

Some of this information may be classified as **special category data** under UK GDPR if it relates to health or neurodiversity.

How We Use Your Data

We collect this data to:

1. Tailor our sessions to your child's specific needs
2. Manage bookings, payments, and attendance
3. Provide a safe and supportive play experience
4. Communicate with you about your session or membership
5. Send newsletters, updates, and marketing offers (if you opt in)

We never sell or rent your data.

Legal Basis for Processing

We process your data based on:



1. **Consent** – when you voluntarily provide preferences or opt-in to marketing
2. **Contract** – to manage bookings or membership
3. **Legal obligation** – where required for safeguarding or records
4. **Legitimate interest** – improving our services and communication

We always obtain **explicit consent** before processing any special category data.

How Your Data Is Stored

We use secure, GDPR-compliant tools:

1. **Softr** (website builder and forms)
2. **Airtable** (for data storage and booking responses)
3. **Memberstack** (for login and membership access)
4. **Stripe** (for secure payments)
5. **MailerLite** – stores parent email addresses and sends marketing/newsletter emails

All platforms have appropriate data protection measures in place.

Marketing

With your permission, we may use your email address to send:

1. Updates about sessions or changes
2. Newsletters and educational resources
3. Special offers, promotions, or local events

You can unsubscribe at any time via a link in our emails or by contacting **info@fidgetandspin.com**.

Sharing Your Data

We do not share your personal data with third parties unless:

1. It is necessary to deliver our services (e.g., payment processors)
2. You give explicit consent
3. We are legally required to do so

Your Rights Under GDPR

You have the right to:



1. Access the personal data we hold about you
2. Request correction or deletion
3. Withdraw consent at any time
4. Object to certain uses of your data
5. Lodge a complaint with the Information Commissioner's Office (ICO)

To exercise any of these rights, email **info@fidgetandspin.com**

Cookies & Analytics

We may use cookies and anonymous analytics to improve our website. You can opt out via your browser settings.

Changes to This Policy

We may occasionally update this Privacy Policy. The latest version will always be posted on our website.