



Privacy Policy

Please read and submit below...

Privacy Policy

Little Bambino Soft Play Ltd

Last updated: [add date]

Little Bambino Soft Play Ltd ("we", "us", or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, store, and protect your personal data when you use our website, contact us, or book our soft play hire services.

1. Who We Are

Company name: Little Bambino Soft Play Ltd

Business type: Soft play hire and events

Contact email: littlebambinosoftplay@gmail.com

Phone number: 07922280044

Location: United Kingdom

We are the "data controller" for the purposes of UK data protection law.

2. Information We Collect

We may collect the following personal information:

Name

Email address

Phone number

Billing and payment details

Event details (date, location, type of event)

Messages or enquiries you send us

Website usage data (via cookies, if applicable)

We do not knowingly collect data from children.

3. How We Use Your Information

We use your personal data to:

Respond to enquiries and provide quotes

Process bookings and payments

Deliver our soft play hire services

Communicate with you about your booking

Meet legal and accounting requirements

Improve our services and website

We will only use your data when we have a lawful reason to do so.

4. Lawful Basis for Processing

Under UK GDPR, we process your data based on:

Contractual necessity – to fulfil bookings

Legitimate interests – customer communication and service improvement

Legal obligation – accounting and tax records

Consent – where you have explicitly given it (e.g. marketing emails)

5. Sharing Your Information

We do not sell or rent your personal data.

We may share information with trusted third parties only when necessary, such as:

Payment processors

Accountants or legal advisers

Website hosting or booking systems

All third parties are required to handle your data securely and lawfully.

6. Data Storage and Security

We take appropriate technical and organisational measures to protect your personal data against loss, misuse, unauthorised access, or disclosure.

Your data is stored securely and only retained for as long as necessary for the purposes outlined in this policy or to meet legal requirements.

7. Your Data Protection Rights

You have the right to:

Access your personal data

Request correction of inaccurate data

Request deletion of your data

Object to or restrict processing

Withdraw consent at any time

Lodge a complaint with the Information Commissioner's Office (ICO)

To exercise your rights, contact us using the details above.

8. Cookies

Our website may use cookies to improve user experience and analyse website traffic. You can control cookies through your browser settings.

9. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their privacy policies or practices.

10. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date.

11. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please contact:

Little Bambino Soft Play Ltd

Email: littlebambinosoftplay@gmail.com

Phone: 07922280044