

Privacy policy

This privacy policy aims to set out how Gentle Hands Parenting manages, stores, and protects your data. Data protection is extremely important to us, and we treat it with great care. Please read through it, and if you have any questions or queries, please do not hesitate in contacting us.

How we manage, store and protect your information

We are committed to safeguarding your data and privacy online. We will only collect data that is relevant and necessary for a specific purpose. The data we collect is used to provide high quality classes for you and your family. We abide by UK GDPR and Data Protection Act 2018 rules on the storage and security of your data. We are registered with the Information Commissioner's Office.

Consent

By booking onto class with us, you consent to share data that enables us to deliver high quality sessions. We will store your data for as long as necessary to fulfil the purpose of complying with any legal, accounting, or reporting requirements. After this time, we will delete your personal details. You can request to amend or delete your details at any time by contacting us on the details below.

Your personal information

In order to deliver classes, we will ask for, and store securely the following personal information from you:

- Your first name, and your child's first name
- Your child's approximate age (approximate by month, date of birth is not requested)
- Your contact details, directed by how you contact us. This could be by mobile number, email address, through a social media platform (Facebook or Instagram), or through Happity Bookings
- Occasionally, we will take images and video clips during classes. We will keep a record of your consent for social media and printed media images/clips of you and your child in classes. Imagery will not be shared without explicit parental consent, and consent for this can be withdrawn without question at any time. If you have not consented to this, pictures including yourself and your baby will be avoided, and you will not be included in social media posts or printed media.

How we use your personal information

We will use your personal information to keep a record of class attendance. We will contact you about class information, using the details you provide. As a standard, we typically would only contact you once, and if you do not respond, we may wait for you to initiate contact after this time.

Third parties

We will not disclose your details to any third parties, unless there is a legal obligation or safeguarding concern. If you book through, or make contact through Happity, you consent to their privacy policies and terms and conditions, which can be found on their website.

Changes to privacy policy

We may amend this privacy policy from time to time to reflect the classes as they grow, and to incorporate any change to legislation and guidelines. The version number and date for this policy can be found in the header of this document.

Further information

For more information about our privacy policy, or to raise a concern, or question, please contact Gentle Hands Parenting:

Sam Griffin

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