

# Privacy Policy

Effective from 28 January 2026

This Privacy Policy explains how Glorious One complementary therapy (“we”, “us”, “our”) collects, uses, and protects personal data for children’s and young persons wellbeing classes. We are committed to safeguarding your privacy and complying with the Data (Use and Access) Protection Act 2025.

## What Information We Collect

We may collect and process the following personal data:

- Contact Data: Name, email, phone number, address.
- Children’s Data: Details about your child such as name, age, and relevant health information (e.g. allergies), provided by parents or guardians with consent.
- Identity Data: Account login details, if applicable.
- Usage Data: Information about how you interact with our website or booking system.
- Technical Data: Device and browser information, collected via cookies (see our Cookies Policy).

We do not collect or store bank details; payment processing is handled by secure third-party providers.

## How We Use Your Information

Your personal data is used to:

- Register and manage your account.
- Book and administer classes, including creating attendance registers.
- Communicate with you about classes, updates, and feedback.
- Comply with legal obligations and ensure the safety and wellbeing of children and young persons.
- Improve our services and website through analysis of usage data.

We process your data based on consent, contractual necessity, legal obligations, and our legitimate interests in providing safe and effective wellbeing classes.

## Sharing Your Data

We only share personal data when necessary, such as:

- With class facilitators for attendance and child safety.
- With trusted service providers (e.g. IT, payment processing) under strict confidentiality agreements.
- With authorities, if required by law or for safeguarding purposes.

We do not sell or rent your personal data to third parties.

## Your Rights

You have the right to:

- Access your personal information.

- Request correction or deletion of your data.
- Object to or restrict certain processing.
- Withdraw consent at any time, where processing is based on consent.
- Complain to the Information Commissioner's Office ([www.ico.org.uk](http://www.ico.org.uk)) if you have concerns.

Contact us at [support@gloriousone.co.uk](mailto:support@gloriousone.co.uk) to exercise your rights.

## Data Security & Retention

We use reasonable technical and organisational measures to protect your data. Personal data is retained only as long as necessary for the purposes described or as required by law.

## Policy Updates

We may update this policy from time to time. Please request a copy of the latest version