



# Terms and Conditions

## Birthday Presence Midwifery Services – In-Person Antenatal Classes

*Last updated: 1/3/26*

### 1. Booking and Payment

- 1.1. A place in the antenatal class is confirmed only upon receipt of full payment of £150 per couple or £100 for an individual
- 1.2. All fees must be paid at booking.
- 1.3. Prices are subject to change, but confirmed bookings will not be affected.

### 2. Cancellations and Refunds

2.1. If you cancel your booking:

- More than [14] days before the class start date: full refund
- Between [7–14] days before the start date: 50% refund.
- Less than [7] days before the start date: no refund.

2.2. If you are unable to attend due to medical reasons (e.g., early labour or medical complications), please notify us as soon as possible. A partial refund or transfer to a future class may be offered at our discretion.

2.3. If we cancel the class for any reason, you will receive a full refund or the option to transfer to a future date.

### 3. Transfers

- 3.1. Transfers to a future class date may be permitted subject to availability.
- 3.2. Transfer requests must be made in writing at least [7] days before the class start date.

### 4. Attendance

- 4.1. Classes are designed for expectant parents from approximately 28 weeks of pregnancy onward.
- 4.2. Participants may bring one birth partner unless otherwise agreed.

### 5. Health and Safety

- 5.1. Participants must inform the instructor of any medical conditions, pregnancy complications, or accessibility needs before the class.
- 5.2. You participate in discussions and activities at your own discretion.
- 5.3. We reserve the right to refuse attendance if a participant is unwell or displays behaviour that may endanger others.

## **6. Liability**

- 6.1. The antenatal class provides educational information only and does not replace medical advice from your midwife, GP, or obstetrician.
- 6.2. We are not liable for any loss, injury, or damage except where caused by negligence.
- 6.3. Personal belongings are brought at your own risk.

## **7. Privacy and Data Protection**

- 7.1. Personal information will be used solely for booking, communication, and service delivery purposes.
- 7.2. Your data will not be shared with third parties without consent, except where required by law.

## **8. Photography and Recording**

- 8.1. Photography or recording during the class is not permitted without prior consent from all participants.
- 8.2. Any promotional photos will only be used with written consent.

## **9. Code of Conduct**

- 9.1. We aim to provide a respectful, inclusive, and supportive environment.
- 9.2. Disruptive, discriminatory, or inappropriate behaviour may result in removal from the class without refund.

## **10. Changes to Terms**

We reserve the right to update these Terms and Conditions at any time. The version in effect at the time of booking will apply to your registration.

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