

---

# Privacy Policy – The Parent & Play Network

## 1. Introduction

The Parent & Play Network values the trust of our members. This Privacy Policy explains how we collect, use, and protect your personal information when you join our sessions, sign up for updates, use our website or interact with us.

## 2. Information We Collect

We may collect:

- **Contact details** (name, email, phone number) for communication.
- **Parent/guardian information** for event registration.
- **Child's first name and age** (optional, for age-appropriate activities).
- **Photos/videos** only with explicit consent.
- **Feedback forms or surveys** to improve our services.

## 3. How We Use Your Information

We use your information to:

- Register you for sessions and events.
- Share updates, schedules, and community news.
- Ensure activities are safe and age appropriate.
- Improve our services through feedback.
- Comply with safeguarding and legal requirements.

## 4. Sharing Your Information

We do **not** sell or share your information with third parties. We may share limited details only when:

- Required by law or safeguarding obligations.
- With venues or insurers, strictly for compliance and safety purposes.

## 5. Photos and Media

We will always ask for your **written consent during booking** before taking or sharing photos/videos. You can withdraw consent at any time.

## 6. Data Storage and Security

- Information is stored securely (password-protected files or locked storage).
- Access is limited to authorized organizers.
- We retain data only as long as necessary for community purposes or legal compliance.

## 7. Your Rights

Under certain circumstances, you have rights under data protection laws in relation to your personal data including the right to receive a copy of the personal data we hold about you and the right to make a complaint at any time to the Information Commissioner's Office, the UK regulator for data protection issues ([www.ico.org.uk](http://www.ico.org.uk)).

You have the right to:

- Access the information we hold about you.
- Request corrections or updates.
- Withdraw consent for communications or media use.
- Request deletion of your data (unless required by law to retain it).

## **8. Contact Us**

The Parent and Play Network

Lauren Jacques and Kirstyn Massarella

Company Directors

[info@parentplaynetwork.co.uk](mailto:info@parentplaynetwork.co.uk)

71-75 Shelton Street,

Covent Garden,

London,

WC2H 9JQ

---