

Privacy Policy for Raising Voices

Welcome to Raising Voices! We are committed to protecting your privacy and ensuring that your experience with our singing and music classes is as enjoyable and secure as possible. This Privacy Policy outlines how we collect, use, and protect your personal information when you engage with our services for children aged 0-3 years.

Information We Collect

To provide you with the best possible service, we may collect the following types of information:

- **Personal Information:** This includes your name, contact details, and any other information you provide when you register for our classes or contact us.
- **Child's Information:** We may collect the name and age of your child to tailor the class experience.
- **Payment Information:** When you pay for classes, we collect payment details, which are processed securely.
- **Feedback and Preferences:** We may collect information about your preferences and feedback to improve our services and offerings.

How We Use Your Information

The information we collect is used in the following ways:

- **Service Provision:** To provide you with access to our singing and music classes.
- **Communication:** To communicate with you regarding class schedules, updates, and any changes to our services.
- **Improvement and Personalisation:** To enhance our services and customise class experiences to suit your child's needs.
- **Payment Processing:** To securely process your payments for our classes.

Information Sharing

We respect your privacy and do not sell, trade, or otherwise transfer your

personal information to outside parties, except as necessary to provide our services, comply with the law, or protect our rights.

Data Security

We implement a variety of security measures to maintain the safety of your personal information. These measures include secure servers, data encryption, and restricted access to data.

Your Rights

You have the right to:

- **Access Your Information:** Request a copy of the personal information we hold about you.
- **Update Your Information:** Correct any inaccuracies in your personal information.
- **Delete Your Information:** Request the deletion of your personal information, subject to legal obligations.

Changes to Our Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any significant changes and update the date at the bottom of this policy document.

Contact Us

If you have any questions or concerns regarding this Privacy Policy or our data practices, please contact us at:

Email: raisingvoicesclasses@gmail.com

Phone: 07768534568

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Thank you for choosing Raising Voices. We are excited to share the joy of music and singing with you and your child!