

Privacy Policy — Singing Mamas Dover

Last updated: [28th July 2026]

This Privacy Policy explains how Singing Mamas Dover ("we", "us", "our"), run by Rachel Rehling, collects, uses, shares, and protects the personal information of parents, carers, and their babies/children who book onto or attend our singing sessions.

We take your privacy seriously, especially as many of the people we work with are babies and young children, and their families. This policy is written to comply with UK data protection law (UK GDPR and the Data Protection Act 2018).

1. Who we are

Singing Mamas Dover is a local singing group for mums, carers, and babies, run by Rachel Rehling, based in Dover, Kent. Sessions currently run on Friday mornings during term time.

Contact: rehling.rachel

2. What information we collect

When you book or attend a class with us, we may collect:

- Your name and contact details (email address, phone number)
 - Your baby's/child's name
 - Address (if needed for correspondence or local promotions)
 - Payment details (processed securely via our booking platform — we do not store full card details ourselves)
 - Any relevant health, welfare, or access information you choose to share with us (e.g. allergies, mobility needs) so we can run sessions safely
 - Photos or videos taken during sessions, only where you've given separate consent
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3. How we collect your data and how we use it

We collect your information when you:

- Book a session through our booking platform (Happity)
- Complete the Singing Mamas Dover Registration form (Google)
- Sign up in person at a session
- Contact us directly by email, phone, or social media
- Opt in to our mailing list or follow us on Instagram or Facebook

We use your information to:

- Process and manage your booking and payment
- Communicate with you about your booking (e.g. reminders, session changes, cancellations)
- Ensure the safety and welfare of you and your child during sessions
- Send you marketing updates about upcoming sessions, workshops, or events — **only if you've opted in** to receive these (e.g. via a tickbox at booking or sign-up)

We will never use your information for anything beyond running and promoting Singing Mamas Dover.

4. Who has access to your information

Access to your personal data is limited to:

- Rachel Rehling, as the sole class provider
- Our booking platform, Happity, which processes bookings and payments on our behalf
- Google for the Singing Mamas Dover Registration form

We do not sell or share your personal information with any other third parties for their own marketing purposes.

5. How we protect your information and how long we keep it

We take reasonable steps to keep your information secure, including relying on the security measures built into our booking platform (Happity) rather than storing personal data on personal devices.

We retain your information for as long as necessary to fulfil the purpose it was collected for, including any legal, accounting, or safeguarding requirements.

6. Your rights — accessing and updating your information

You have the right to access, correct, or request deletion of the personal information we hold about you and your child. To do this, simply contact us at rehling.rachel@gmail.com and we'll respond as soon as possible.

7. Opting out of marketing

You can opt out of marketing communications from us at any time by:

- Clicking the unsubscribe link on any marketing email
- Emailing us directly at rehling.rachel@gmail.com

Opting out of marketing won't affect booking-related communications (like session reminders), and you can separately ask us to delete your data entirely if you wish.

8. Cookies and tracking

- We do not operate our own website and therefore do not directly use cookies or tracking technologies. If you book through Happity, their use of cookies is covered in Happity's own [Privacy Policy](#) and [Cookies Policy](#).
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9. Where to find this policy

This Privacy Policy is available on our booking page via Happity, and will be shared with you as part of the booking process. If you have any questions about how we handle your data, please get in touch at rehling.rachel@gmail.com
