

INDIGO LEARNERS

Privacy Policy

Last updated: August 2026

Indigo Learners respects your privacy and is committed to protecting the personal information of the families who attend our sessions. This Privacy Policy explains what information Indigo Learners may collect, why it is needed, how it is used and how it is protected.

1. Information we may collect

When you enquire about or book an Indigo Learners session, we may collect information including:

- Parent or carer name and contact details, such as email address and telephone number.
- Your child's name and age.
- Booking and attendance information.
- Information you choose to provide about your child's allergies, food intolerances, dietary requirements or anything else relevant to their safe participation.
- Photography or filming consent preferences.
- Communications you send to Indigo Learners, for example by email or social media.

Payment information processed through Happity or its payment providers is handled by those services. Indigo Learners does not receive or store your full payment card details.

2. Why we use your information

We use personal information where necessary to:

- administer and manage bookings;
- contact you about your booking or an Indigo Learners session;
- provide sessions safely and appropriately;
- manage cancellations and transfers;
- respond to enquiries;
- manage food allergies and dietary requirements;
- record photography and filming preferences;
- maintain appropriate business and financial records;
- comply with legal, regulatory, safeguarding or safety obligations; and
- establish, exercise or defend legal claims where necessary.

We will only collect and use information where we have an appropriate reason and lawful basis to do so.

3. Children's information

Because Indigo Learners works with young children, we recognise that information relating to children requires particular care.

We aim to collect only the information genuinely needed to provide safe and appropriate sessions.

Information about a child will normally be supplied by their parent or carer.

Information concerning allergies, dietary requirements or other health-related matters will only be used where necessary to help us provide sessions safely and appropriately.

4. Photographs and video

Indigo Learners may occasionally take photographs or short videos during sessions for marketing and promotional purposes, including social media.

Identifiable photographs or videos of a child will only be used for promotional purposes where appropriate consent has been obtained from their parent or carer.

You can withdraw your consent for future use at any time by contacting Indigo Learners. Withdrawal of consent will not affect your child's ability to attend or participate in sessions.

Where reasonably possible, Indigo Learners will also consider requests concerning existing promotional material following withdrawal of consent, although it may not always be possible to recall material that has already been published or distributed.

5. Who we share information with

Indigo Learners does not sell your personal information.

Information may be shared where reasonably necessary with organisations that help us operate the business, such as Happity and associated booking/payment services; professional advisers or service providers where required; and relevant authorities where we have a legal or safeguarding obligation to provide information.

We will only share information where there is an appropriate reason for doing so.

6. Marketing

We will not add you to a marketing mailing list simply because you have attended an Indigo Learners session.

Where we send direct marketing that requires consent, we will ask for that consent separately.

You can unsubscribe from marketing communications at any time.

7. How long we keep information

Indigo Learners will not keep personal information for longer than it is reasonably needed.

Different information may need to be retained for different periods depending on why it was collected, including where records need to be retained for legal, accounting, safeguarding, insurance or dispute-resolution purposes.

Information that is no longer required will be securely deleted or disposed of.

8. Keeping information secure

Reasonable steps are taken to protect the personal information held by Indigo Learners against unauthorised access, loss, misuse or disclosure.

Access to personal information is limited to those who genuinely need it for the operation of Indigo Learners.

9. Your rights

Under UK data protection law, you may have rights relating to your personal information, including the right to ask what personal information we hold about you; request correction of inaccurate information; request deletion of information in certain circumstances; object to or restrict certain uses of your information; withdraw consent where we rely upon consent; and request a copy of certain personal information.

These rights depend on the circumstances and are not absolute.

You also have the right to raise a concern with the Information Commissioner's Office (ICO) if you are unhappy with how your information has been handled.

10. Changes to this policy

This Privacy Policy may be updated occasionally to reflect changes to Indigo Learners, our services or legal requirements.

The most recent version will apply.

11. Contact

If you have any questions about this Privacy Policy, would like to exercise your data protection rights or would like us to update information we hold, please contact:

Indigo Learners

Email: indigolearners@outlook.com