



Sun and Moon Baby Massage & Baby Yoga

Early communication through touch... is love in its purest and most natural form



Sun and Moon Baby Groups

Terms and conditions:

Booking terms:

These terms and conditions apply to all group sessions given by Sun and Moon baby groups. By booking with Sun and Moon baby groups on this website or by email you accept these terms and conditions.

Liability:

All training and advice given by Sun and Moon baby groups is done by following guidelines provided by the appropriate councils. Information given by us is to the best of our knowledge, up to date and evidence based. Sun and Moon baby groups cannot accept any responsibility for misinterpretation of information given during the sessions. We will always advise that if parents or carers are concerned about the health of their child then they seek medical advice.

Confidentiality:

In accordance with data protection laws we will strictly maintain confidentiality. However if a parent or carer discloses any information to a member of Sun and Moon baby groups, which causes child protection concerns it would be necessary, with the knowledge of the person disclosing, to act appropriately.

Course materials and copyright:

The cost of the sessions and courses includes all materials supplied during the duration of the sessions. Sun and Moon Baby Groups is the copyright owner of all course materials, with the exception of the materials clearly published by third parties. Sun and Moon copyright materials may only be used by the person attending the course for their own personal use.

Payment:

Payment is to be made at the time of booking either by the Happity booking page and online stripe payment systems, or by email confirmation and bank transfer of full course payment.

Group numbers:

If there is just one person booked onto a group at any time, Sun and Moon Baby Groups will contact that person to let them know. These timings will be either by 6 o'clock the evening before their next days booked morning session or by 9 o'clock on the morning of their booked afternoon session. Parents/carers will be given a choice as to whether they want to continue with the session as booked, defer their booking credit to another session or obtain a refund for this one off booked session.

Refunds and cancellations:

Sun and Moon Baby groups are under no obligation to refund payments in the event that you are unable to attend a group session. We will however take every step to ensure that you are offered an alternative date/session to compensate for the missed one.

For baby massage and baby yoga full course bookings - If you cancel at any time prior to 14 days before the course begins we will refund your full payment. Should you cancel within 14 days prior to the commencement of the course date (up to 5pm in the evening before the start date) then we will issue a refund but minus a £20 administration charge or if possible move your booking to a future course date. In all cases any emergencies or unprecedented situations will be addressed individually.

Adverse weather:

Sun and Moon baby groups are under no obligation to issue refunds for sessions that are missed due to local adverse weather when the venue and environment is safe and accessible and lessons are still being held.

Valuables and jewellery:

The venue has no space for prams and so should these be left outside it will be at the owner's own risk. Sun and Moon baby groups cannot accept any responsibility for the loss or damage of any personal possessions.

Medical conditions:

At the start of the courses you will be asked to complete a booking form, which will include some medical details both for yourself and the baby booked onto the course sessions. You agree to inform Sun and Moon baby groups of any changes, as soon as you are aware of them. All information will be kept strictly confidential.

Illness:

Should your child or yourself develop any known or suspected medical condition, you must please contact your doctor before coming to the session. Never bring your baby to the sessions if they have an infectious illness. Please wait until a medical professional has given the all clear before returning to the sessions.

Instructors:

Sun and Moon Baby Group instructors are early years professionals, fully trained and accredited by the IAIM and To Baby & Beyond. The instructor holds an enhanced DBS certificate and keeps up to date with all health and safety and safeguarding legislation.