

# GDPR

## General Data Protection Regulation

### IMPORTANT INFORMATION FOR MOO MUSIC CHELMSFORD CUSTOMERS

#### **Photo/Images**

All images on my social media pages have been used with consent by the individuals, or the child's parent/guardian. In line with the requirements of GDPR, any images of you or your child that you would like to be removed, please contact me and they will be deleted within seven days.

#### **Information stored**

Moo Music Leeds only securely store your information in order to contact you with important information with regard to sessions, updates and offers. **We do not pass any contact details or personal information onto any third parties.**

Your information which you shared when booking is stored in a password protected spreadsheet. This includes, names, DOB, medical information, Photo consent, email, phone number and any other info you felt may be helpful to know.

#### **Use of your information**

We primarily store your information, so we can deliver the best possible experience for your little one. We may at times need to contact you mid term and therefore contact details are necessary. For legal reasons I also have to keep photo consent for up to 7 years.

If you have chosen to share your email address this means you have chosen to receive our newsletter. Mailchimp is our current platform and their privacy policy can be found here  
Mailchimp: <https://mailchimp.com/legal/privacy/>

If at any time you wish to see the information we store about you please request it. You can also request that we update our information held at any time.

If you make contact via a social media, Twitter, Instagram, Facebook, they maybe based outside of the EEA however they are covered by the Privacy Shield.. We use RackSpace email

**Thank you for your continued support, should you have any questions please do ask**