Go Wild With Nature - Privacy Policy

Data Protection & Privacy Policy 18th May 2018

Go Wild With Nature takes your privacy seriously and will only use your personal information to process your bookings & to provide the products and series you have specifically requested from us. We will never sell or rent your information to third parties for their marketing purposes.

This policy aims to inform you:

- Why we collect your personal data
- How we use and store your personal data
- How to amend or delete your personal data that we hold
- Other services that we use and their privacy

For session bookings made through Bookwhen.com and Happity.co.uk – How we use your information.

Any information submitted, by you, when booking at Go Wild With Nature will only be used for the administration of the sessions and to ensure your health and safety when you attend a Go Wild With Nature session/workshop.

By submitting a booking with Go Wild With Nature you consent to us using your personal information for safety purposes and if necessary, consent to us sharing the personal data submitted with the Emergency Services and our Public Liability Insurance provider (Birnbeck Finance Ltd https://www.birnbeckinsurance.co.uk

The personal data we hold for our Go Wild With Nature sessions include:

- Your name (the name of the adult making the booking)
- Your child's name (the name of the child attending the Go Wild With Nature sessions.
- Your telephone/ mobile number
- Your email address
- the details of any pre-existing medical conditions or allergies you have advised us of
- the details of any Special Educational Needs you have advised us of

By submitting a booking will also consent to photographs being taken during the session(s) you have booked and understand that these may be used for Go Wild With Nature promotional purposes.

By submitting a booking, you are consenting to us holding your own personal data, but are also giving parental consent to us holding the personal data of your child (who is attending the session) on their behalf. However, your individual rights under the General Data Protection Regulations are the same.

Your personal details will be recorded, processed and kept securely in both paper and digital formats by Go Wild With Nature in accordance with the General Data Protection Regulation. We will continue to hold your personal data after the sessions for insurance purposes.

Your booking was made through bookwhen.com or happity.co.uk who will also hold your personal information- bookwhen.com & happity.co.uk privacy policy can be found here: https://bookwhen.com/privacy
https://www.happity.co.uk/privacy

Payment for your booking was made through Stripe, who will also hold some of your personal data- a copy of Stripe privacy policy can be found here: https://stripe.com/gb/privacy

Email Newsletter maintained through Mailchimp – How we use your information:

Go Wild With Nature use email mailing list for marketing purposes using the services provides by MailChimp. You will only receive our marketing email if you opted in via booking page.

The personal data we hold for our marketing emails includes:

- your name
- your email address

We will only hold your information on the MailChimp website and will only hold it for the duration of us sending you marketing emails through this service. All marketing emails will include an "unsubscribe link". Mailchimp will also hold this personal data- a copy of MailChimp privacy policy can be found here: https://mailchimp.com/legal/privacy/

Your rights to amend or delete your data You may ask us to amend or delete your personal data we hold at any time, by email to caron@gowildwithnature.co.uk

However, if you request the deletion of your data prior to attending a session that you have booked, we will have to cancel your booking for health and safety reasons.

Any requests regarding your data will be processed in 30 days.

The person maintaining your data is Caron Thom (Trading a Go Wild With Nature)

Go Wild With Nature use a number of external services for marketing purposes, who may also collect your personal data when you visit and use their web services:

We use Facebook Services Through Facebook pages www.facebook.com/gowildwithnature and Instagram www.instagram.com/gowildwithnature https://m.facebook.com/about/privacy/update?ref=old policy