We Are Gathered Limited is a company registered in England and Wales with registered company number 11107338 with registered office at: Suite 3d Foresters Hall, 25-27 Westow Street, London, SE19 3RY ("We" or "Carried") are committed to protecting and respecting your privacy.

This policy (together with our terms of use and any other documents referred to on it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. By visiting www.gather-ed.co.uk you are accepting and consenting to the practices described in this policy.

This website is owned and operated by We Are Gathered Ltd.

By continuing to use the site, you agree to this Privacy Policy, including the use of cookies (as set out below).

- 1. Information we collect from you
- 1.1 We will collect and process the following data about you:
  - Information you give us. This is information about you that you give us by filling in forms on our site www.gather-ed.co.uk (our site) or by corresponding with us by phone, e-mail or otherwise. It includes information you provide when you register to use our site, subscribe to our service, place an order on our site, participate in discussion boards or other social media functions on our site or when you visit our pop-ups. The information you give us may include your name, address, e-mail address and phone number, details of your child/children, social media handles, financial and credit card information, personal description and photograph.
  - **Information we collect about you.** With regard to each of your visits to our site we will automatically collect the following information:
  - technical information, including [the Internet protocol (IP) address used to connect your computer to the Internet, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform;
  - information about your visit, including the full Uniform Resource Locators (URL), clickstream to, through and from our site (including date and time), products you viewed or searched for', download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), methods used to browse away from the page.
  - Information we receive from other sources. This is information we receive about you if you use any of the other websites we operate or the other services we provide. In this case we will have informed you when we collected that data if we intend to share those data internally and combine it with data collected on this site. We will also have told you for what purpose we will share and combine your data. We are working closely with third parties (including, for example, business partners, sub-contractors in technical, payment and delivery services, advertising networks, analytics providers, search information providers, credit reference agencies). We will notify you when we receive information about you from them and the purposes for which we intend to use that information.

1.2 All our shop transactions are handled through Square payments processed by square.com. You can review their policy at: https://squareup.com/gb/en/legal/general/privacy-no-account. We will

share information with this provider as necessary for us to provide the services to you or to investigate any complaints you may have.

- 1.3 Sling hire is organised via via myturn.com hire software. You can review this provider's privacy policy at https://myturn.com/privacy/. We will share information with this provider as necessary for us to provide the services to you or to investigate any complaints you may have.
- 1.4. Consultations & other appointments are organised via acuity-scheduling.com. You can view this provider's privacy policy at: https://www.squarespace.com/privacy

#### 2. Cookies

- 2.1 Our website uses cookies to distinguish you from other users of our website. Cookies are small fragments of information which help us to provide you with a good experience when you browse our website and also allows us to improve our site, for example, detecting what devise you are using so you view the website in a suitable format. Cookies do not collect or store personally identifiable information.
- 2.2 Most browsers will allow you to refuse to accept cookies by accepting the appropriate settings in your browser. If you disable cookies, you may lose some functionality on this website. 2.4 We use cookies to help us improve, promote, and protect our services.
- 1. Uses made of the information

We use information held about you in the following ways:

# 3.1 Information you give to us.

We will use this information:

- 1. to carry out our obligations arising from any contracts entered into between you and us and to provide you with the information, products and services that you request from us:
- 2. to provide you with information about other goods and services we offer that are similar to those that you have already purchased or enquired about;
- to provide you, or permit selected third parties to provide you, with information about goods or services we feel may interest you. If you are an existing customer, we will only contact you by electronic means (e-mail or SMS) with information about goods and services

similar to those which were the subject of a previous sale or negotiations of a sale to you. If you are a new customer, and where we permit selected third parties to use your data, we (or they) will contact you by electronic means only if you have consented to this. If you do not want us to use your data in this way, or to pass your details on to third parties for marketing

purposes, please tick the relevant box situated on the form on which we collect your data (the order form);

- 4. to notify you about changes to our service;
- 5. to ensure that content from our site is presented in the most effective manner for you and

for your computer.

- 3.3 Information we collect about you. We will use this information:
  - 1. to administer our site and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
  - 2. to improve our site to ensure that content is presented in the most effective manner for you and for your computer;
  - 3. to allow you to participate in interactive features of our service, when you choose to do so:
  - 4. as part of our efforts to keep our site safe and secure;
  - to measure or understand the effectiveness of advertising we serve to you and others, and to deliver relevant advertising to you;
  - 6. to make suggestions and recommendations to you and other users of our site about goods or services that may interest you or them.
- Information we receive from other sources. We will combine this information with information you give to us and information we collect about you. We will use this information and the combined information for the purposes set out above (depending on the types of information we receive).
- 1. Disclosure of your information
- 4.1 You agree that we have the right to share your personal information with:

Selected third parties including:

- 1. business partners, suppliers and sub-contractors for the performance of any contract we enter into with them or you;
- 2. advertisers and advertising networks that require the data to select and serve relevant adverts to you and others. We do not disclose information about identifiable individuals to our advertisers, but we will provide them with aggregate information about our users. We may also use such aggregate information to help advertisers reach the kind of audience they want to target. We may make use of the personal data we have collected from you to enable us to comply with our advertisers' wishes by displaying their advertisement to that target audience;
- 3. analytics and search engine providers that assist us in the improvement and optimisation of our site.
- 4.2 We will disclose your personal information to third parties If we are under a duty to disclose or share your personal data in order to comply with any legal obligation.

### 1. Where we store your personal data

- 5.1 The data that we collect from you will be transferred to, and stored at, a destination outside the European Economic Area ("EEA"). It will also be processed by staff operating outside the EEA who work for us or for one of our suppliers. This includes staff engaged in, among other things, the fulfilment of your order, the processing of your payment details and the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing.
- 5.2 We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.
- 5.3 All information you provide to us is stored on our secure servers. Any payment transactions will be encrypted. Where we have given you (or where you have chosen) a password which enables you to access certain parts of our site, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.
- 5.4 Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

# 1. Your rights

- 6.1 You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by checking certain boxes on the forms we use to collect your data. You can also exercise the right at any time by contacting us at hello@gather-ed.co.uk.
- 6.2 Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

# 1. Access to information

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request will be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

# 1. Changes to our privacy policy

Any changes we make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our privacy policy.

# 1. Contact

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to hello@gather-ed.co.uk