

Little Imaginations Ltd

Privacy Policy

What type of information do we collect?

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information you share with us via email, on our website booking system, registration forms, subscription button and feedback forms.

Why do we collect your information?

1. To provide and operate the Services;
2. To provide our Users with ongoing customer assistance.
3. To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
5. To comply with any applicable laws and regulations.

How do you store, use, share and disclose your site visitors' personal information?

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

Your data when making payments

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Card (I - Zettle machine)

<https://www.izettle.com/gb/help/articles/2938013-gdpr>

Should a receipt be requested we will require contact details in either email or telephone form. These details are kept only on the app and not used on any other platforms. We also do not have immediate access to these details.

Pay Pal

To visit pay pals privacy policy please visit this site
<https://www.paypal.com/uk/webapps/mpp/ua/privacy-full>

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WIX booking

<https://www.wix.com/about/privacy>

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Hoop

We do not store or use any information from Hoop without your consent.

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How do we store your information?

To store the information you provide us, we use google sheets for data base purposes. The information on these sheets is shared only with director of the company. We only share contact and medical details to our employees should it be necessary. Examples of this may be - when children are left in the sole care of the teachers, or if the party leader needs help finding the venue.

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How do we connect with you?

We may contact you to notify you regarding your registration with us to resolve a dispute, to collect fees or monies owed, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone and text messages

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Updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

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Our promise

We will never share your contact details or child's medical details with any other organisation or third parties.

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Want to opt out?

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at info@littleimaginationcreativearts.co.uk .

Many thanks,

Little Imaginations Ltd