



LEARN FRENCH THROUGH STORYTELLING

Privacy policy

How we use the data we collect

The information you provide remains confidential and is only used for internal client data collection to help us improve our services.

We use our visitor's or customers email address to update them on our services, upcoming events and any changes to our operations as well as, to add them to our quarterly newsletter. If you do not want to receive these newsletters please send us a separate email to hello@lingobros.com. Alternatively, you can opt out from receiving these emails at any time by clicking the unsubscribe button at the end of our newsletters.

Additionally, our online lessons will be recorded for internal research as to the development of our methodology as well as the safety of our students and our staff. By agreeing to our privacy policy you are agreeing to the lessons being recorded and the occasional use of photographic imagery being used for social media purposes. Should you wish to opt out of the possibility of a picture of the lesson to be shared on our social media, please send a private email to hello@lingobros.com.

Yours sincerely,

Michael, Founder

+44 7749 140 708

www.lingobros.com

info@lingobros.com

40 Tavistock Road. London W11 1AW

Is used for personal internal use for client data purpose and will, under no circumstance be shared with a second party user without permission.

Please note that we have a 24h cancelation policy. Failure to cancel a booked lesson without giving at least 24h prior notice will result in full lesson payment.

Should you cancel a lesson within the 24h notice cancelation policy, we can reschedule the lesson at another convenient time that same week only. We are not able to provide any refunds for classes rescheduled more than 5 working days after the original lesson.

If the teacher cancels a lesson, he will offer to book another make up lesson at the next available convenience. And if not convenient for the parents, the lesson will be reimbursed within 5 working days.

The aim of this policy is for us to have a better organisation and to make it easier for parents wanting their children to have French lessons with Lingo Bros.

Yours sincerely,

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